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		STUDY MODULE D	ESCRIPTION FORM		
Name of the module/subject  Marketing in Transportation			Code 1010604311010611295		
Field of study  Transport			Profile of study (general academic, practical)	Year /Semester	
			general academic	1/1	
Elective path/specialty		Subject offered in: Polish	Course (compulsory, elective) obligatory		
Cycle of study:			Form of study (full-time,part-time)		
First-cycle studies			part-time		
No. of h	ours			No. of credits	
Lectur	re: 9 Classes	s: - Laboratory: -	Project/seminars:	- 1	
Status o	of the course in the study	program (Basic, major, other)	(university-wide, from another f	field)	
		other	unive	ersity-wide	
Education areas and fields of science and art			ECTS distribution (number and %)		
technical sciences				1 100%	
ema tel. Fac	na Sawicka, PhD ail: hanna.sawicka@pu +48 61 665 2249 ulty of Transport Engir 965 Poznan, 3 Piotrow	neering			
Prere	equisites in term	s of knowledge, skills an	d social competencies:		
1	Knowledge	The student has a basic knowled	e student has a basic knowledge of transportation, its role in the economy and society.		
2	Skills	The student is able to interpret the phenomena occurring in organizations, formulate opinions, draw conclusions.			
3	Social competencies	The student can work in a group, exhibits independence in solving problems, acquiring and improving knowledge.			
Assu	mptions and obj	ectives of the course:			
	iliarize with the conce nentation in transport o	pts of marketing in a transportatio companies.	n, building an effective marketi	ng strategy and its	
	Study outco	mes and reference to the	educational results for	a field of study	
Knov	vledge:				
		nowledge of management and rur vidual entrepreneurship [T1A_W		e general principles of creating	
Skills	s:				

1. The student is able to perceive in the process of formulating and solving tasks in the field of transport engineering also non-transport aspects, in particular social, legal and economic issues. - [T1A\_U05]

#### Social competencies:

1. The student understands that in technology, knowledge and skills quickly become obsolete. - [T1A\_K01]

### Assessment methods of study outcomes

The test, which includs the following aspects of marketing in transportation: basic concepts of marketing, the importance of marketing in transportation, the quality of transportation services, building customers? satisfaction, marketing management process, design and development of marketing plans.

# **Course description**

- 1. The origin and importance of marketing. The concept of marketing in transportation.
- 2. Marketing management. The concept of the product (including transportation services), production, sales and marketing; the role of marketing in the transportation company.

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- 3. Building customer satisfaction; value added products (including transportation services).
- 4. The process of marketing management, designing strategies and developing marketing plans.

#### Basic bibliography:

- 1. Christopher M., Peck H.: Marketing Logistics Butterworth-Heinemann, Oxford, 2003.
- 2. Kotler P.: Marketing Management: Analysis, Planning, Implementation, and Control. Prentice Hall, Upper Saddle River, 1994.
- 3. Rucińska D., Ruciński A., Wyszomirski O.: Zarządzanie marketingowe na rynku usług transportowych. Wydawnictwo Uniwersytetu Gdańskiego, Gdańsk, 2005. (in Polish)
- 4. Sawicka H.: Marketing w transporcie. Materiały wykładowe, Politechnika Poznańska (in Polish).
- 5. Marketing i Rynek, Polskie Wydawnictwo Ekonomiczne (in Polish).
- 6. www.marketingpower.com

## Additional bibliography:

- 1. Atlkorn J. (red.): Podstawy marketingu, Instytut Marketingu, Kraków, 1993. (in Polish)
- 2. Dyczkowska J.: Marketing usług logistycznych. Difin, Warszawa, 2014 (in Polish).

## Result of average student's workload

Activity	Time (working hours)
1. Preparation for classes: lectures.	3
2. Participation in the classes according to the plan: lectures.	9
3. Strengthening the content of classes / reports: lectures.	3
4. Consultations: lectures.	2
5. Preparation for the exam / pass: lectures.	7
6. Participation in the exam / pass: lectures.	1

#### Student's workload

Source of workload	hours	ECTS
Total workload	25	1
Contact hours	9	1
Practical activities	0	0